**Therapeutic Mentor/Therapeutic Training & Support Worker - Multicultural Outreach Team**

**Northeast Family Services**

The Multicultural Outreach Team (MOT) is a multicultural, multilingual, specialized team that understands cultural transitions and provides quality behavioral and mental health services to individuals and their family. The services will help bridge the cultural generational gap with individualized services unique to each family.

The Therapeutic Mentor/Therapeutic Training and Support Worker (TT&S) will work under the supervision of a licensed Clinician. You will support the implementation of the Clinician’s culturally sensitive treatment plan and work with clients and their family/caregivers to support in-home therapy goals to treat behavioral needs and improve the family/caregivers’ ability to provide effective support for the clients successful functioning in the home and community.

**Responsibilities:**

* Assist in developing initial and ongoing collaboration with family members, formal providers, natural supports, and others who can support sustainable progress
* Attend agency orientation and training on a yearly basis as required
* Attend weekly individual supervision with Clinician and monthly group supervisions
* Adhere to billing policies and only bill for services rendered and those that are billable according to specifications
* Flexibility with scheduling is necessary to meet the needs of our clients - afternoon/evening hours may be required

**Therapeutic Mentor**

* Support and coach clients in developing age-appropriate behaviors, interpersonal communication skills, problem solving skills, and conflict resolution skills tailored to the family’s culture and language of origin
* Complete timely and accurate documentation to reflect services provided ensuring all documentation complies with requirements
* Communicates with Managed Care Entities to ensure authorization for services provided

**Therapeutic Training and Support (TT&S)**

* Work with the Clinician to assess the client and family/caregiver’s mental health, strengths, needs and family patterns to create a family-focused treatment plan
* Provide training and assistance in building various coping, life, social, behavior, and emotional management skills to the client and their family/caregivers for the purpose of addressing daily living, social and communication needs tailored to the family’s culture and language of origin
* Assist with implementing the therapeutic objectives of the treatment plan and assess the plan for effectiveness on an on-going basis while maintaining family’s cultural background
* Assist in developing and supporting an effective risk assessment and safety plan with the client and family/caregivers
* Make referrals to services and resources on behalf of the client and family/caregivers
* Assist the Clinician in creating a closure and aftercare plan

**Required Experience:**

* **Fluent in Spanish and/or Portuguese**
* Minimum one year of experience working with multicultural children, youth and families
* Bachelor’s Degree in a Human Services field
* Valid driver’s license with reliable and consistent access to a car
* Experience working with children diagnosed with behavioral-emotional disorders or children with Autism Spectrum Disorder

**Benefits (partial benefits for part-time employees):**

* Flexible schedule
* Health (75% coverage) & Dental
* 3 weeks paid vacation & 1 week paid sick time
* 9 paid holidays
* 401k retirement plan with match (after 1 year of employment)
* Life insurance
* Mileage reimbursement
* Tuition assistance
* Company provided laptop and cell phone
* Incentives
* Longevity bonus
* Paid training days
* Supervision for Licensure
* Opportunity for Professional Growth

**Compensation:**

* Full-time: Salary
* Part-time: Fee-for-service